

VOLUNTARY RECALL NOTICE

PRODUCT AFFECTED

SRAM PowerLock Connector Link (for SRAM 10 Speed Chain)

POWERLOCKS AFFECTED (PRODUCTION RANGE) - DATE CODE

Date codes **M** and **N** (on PowerLock ONLY). Date code letter is stamped onto end of each PowerLock connector link outer plate. To verify date stamp, check BOTH PowerLock connector link outer plates! See Fig. A.

CHAIN MODELS/PART NUMBERS - POTENTIALLY AFFECTED - AFTERMARKET:

85.2737.270.074	PowerLock Chain Connector 10-speed (4 pcs)
91.2712.114.005	Chain PC 1090R HollowPin 114 links PowerLock 10-speed
90.2712.114.005	Chain PC 1090 HollowPin 114 links PowerLock 10-speed
89.2711.114.005	Chain PC 1070 HollowPin 114 links PowerLock 10-speed
93.2712.114.005	Chain PC 1050 114 links PowerLock 10-speed
92.2711.114.005	Chain PC 1030 114 links PowerLock 10-speed

SRAM DEALER CUSTOMERS - PRODUCT IDENTIFICATION PROCEDURES:

PowerLock connector links date-stamped with letters **M** and **N** must be removed and replaced with new PowerLock connector links date-stamped with letters **other than M and N**.

All PowerLock connector links date-stamped with letters **M** and **N** must be returned to SRAM. Please make arrangements with your SRAM Sales or Customer Service representative.

Aftermarket 10 Speed Chain PowerLock Connector Links - Packaged

1. PowerLock Connector Link (4 pack):

- Connector link outer plates are visible through plastic packaging.
- Locate the letter stamped at the end of each connector link.
- Packaged connector links with letters **M** and **N** should be removed from inventory and set aside for shipment back to SRAM (packaging unopened).
- Contact SRAM Dealer Service for replacement PowerLock connector links and to arrange for return shipment back to SRAM.

2. PowerLock Connector Link in packaged aftermarket 10 speed chains:

- All SRAM 10 speed chains include a PowerLock Connector link located in the center of the packaged chain.
- Carefully peel the plastic label from the back of the chain box enough to open the box lid.
- Remove each PowerLock connector link from the center of the chain.
- Locate the letter stamped at the end of each connector link.
- PowerLock connector links with letters **M** and **N** should be removed from the chain package and set aside for shipment back to SRAM.
- Contact SRAM Dealer Service for replacement PowerLock connector links and to arrange for return shipment of affected PowerLock connector links back to SRAM.
- Replace affected PowerLock connector links with new connector links provided at no charge by SRAM.
- Return packaged chain to store inventory.

